

**2026 McLAREN
GREATER
LANSING**



**COMMUNITY HEALTH
NEEDS ASSESSMENT
IMPLEMENTATION
STRATEGY**

BACKGROUND

This plan outlines how the organization will respond to the priority health needs identified through the Community Health Needs Assessment (CHNA) for the next three years.

REGIONAL STRATEGIC PRIORITIES

Priority identification and implementation plan was developed based on key findings in the Community Health Needs Assessment.

1. Affordable Housing
2. Access to Care
3. Access to Behavioral Health

The hospital developed an implementation plan including community health improvement goals and strategies to address the identified priority areas. The hospital is pursuing these internally as well as working with community organizations to achieve the greatest community impact on our actions.

IMPLEMENTATION PLAN

1. Affordable Housing

Goal: Increase Housing Education and Knowledge. Build and Strengthen Community Support to Address Housing-related Factors that Influence Health and Well-being.

Strategies:

- MGL has an employee sitting on a committee exploring a medical respite home for the homeless after they leave the hospital. Their initial population will be adults aged 55+ discharged from acute hospital stays, to link them to community supports and services, and find stable and safe housing for them

2. Promote Health through Better Access to Quality Care

Goal: Increase access to health care services for all.

Strategies:

- Hire new primary care providers that accept all insurance, including Medicare and Medicaid.

- Open a MGL clinic in South Lansing that offers primary care and specialty care for Medicaid/underinsured/not insured populations.
- Purchase a mobile health care bus/clinic that can meet the patients where they live/work/worship in the community.
- Opening a free-standing emergency department and medical services building that will include new primary care providers and specialists in Grand Ledge, expanding care to Eaton County. Will work with CATA to offer busing to this location.
- Opened an expanded food pantry that now can include fresh foods (due to new equipment) and personal hygiene products.
- Establish an emergency medicine residency program to expand access in the ER.

3. Behavioral Health

Goal: Ensure Mental Health and Substance Use Services are Accessible, Available, and Appropriate for All. Improve and Expand Mental Health and Substance Use Supports to Ensure a Healthy and Effective Workforce.

Strategies:

- Participates in the McLaren Health Care Behavioral Health Central Intake process, which, when individuals require intensive inpatient psychiatric care, McLaren's Behavioral Health Intake Service provides seamless support. Operating seven days a week from 6 a.m. to 10:30 p.m., our staff coordinates with eight McLaren hospitals to ensure patients receive the right care at the right time.
- Integrate Mom Power at McLaren Bay City, Lansing, Flint, Mt. Clemens, and Petoskey. Given Mom Power's evidence as a trauma-informed postpartum depression intervention, we will offer participation to McLaren patients in the postpartum period by utilizing McLaren obstetric (OB) clinics for recruitment and piloting of virtual Mom Power implementation.

As part of a fully integrated, statewide health care system with a mission to be the best value in health care, as defined by quality outcomes and cost. McLaren is participating in, and will continue to explore initiatives designed to improve hospital safety, quality, and experience, including:

- Various payor performance metrics.
- Utilization of the McLaren Health Care Safety Dashboard for monitoring key performance indicators.