

# **McLAREN CARO REGION**

## **COMMUNITY HEALTH NEEDS**

### **IMPLEMENTATION PLAN FY 2020 – 2022**

#### **Goal #1 Health Education & Awareness**

Objectives –

- Increase physician and community awareness of MCR services

Strategies –

- Promote national health observance days
- Provide physician offices with resources about our services
- Promote existing health and wellness programs and screenings
- Improve collaboration between MCR and Tuscola county health care agencies
- Host lunch & learn events for the public
- Have leaders speak to service organizations
- Hold annual colorectal screening
- Continue Whole Health Wednesday screenings

#### **Goal #2 Access to Primary & Specialized Providers**

Objectives –

- Increase the amount of people who are accessing preventative health care services
- Provide education about health insurance and how to access it
- Provide education about MCR services

Strategies –

- New family physician starting at MCR in Fall 2020
- Utilize McLarenNow (telemedicine PCP)
- Continue to close the loop from Emergency Department to PCP
- Cardiology, Psychiatry, Infectious Disease, and Neurology Telehealth
- Adjust provider hours to better serve the community

### **Goal #3 Healthcare Workforce**

#### Objective:

- Retain current employees
- Help grow current healthcare workforce

#### Strategy:

- Promote medical careers to local students
- Welcome interns
- Continually improve employee engagement plan
- Foundation to give medical field scholarships annually
- Career advancement financial assistance available for employees
- Utilize mclaren.org to recruit new employees
- Continue working with Mid Michigan College and Tuscola Technology Center

McLaren Caro Region has an internal team that reviews the goals regularly to ensure progress is being made and discuss other ways to approach each goal. The goals are an agenda item on every Board of Trustees meeting for them to review progress and discuss new ideas. A summary of actions taken, and outcomes will be included in the 2022 Community Health Needs Assessment.